

No Bull Artificial Breeding Training Cancellation Policy

We recognise that plans can change, however please be mindful that cancellations at short notice will likely incur a fee.

If you want to chat about options for cancelling or rescheduling a course, please contact us to discuss this further.

No Bull aims to be flexible and accommodating with training and recognises that in some cases, there are **exceptional circumstances** in which the fee may be waived.

We may be able to reschedule your training to another date if there is a compelling reason. Please note that 'work commitments' are generally not considered a compelling reason.

Please email us at *nobullab@gmail.com* to make any changes. We would prefer that all cancellations and reschedules are *initially made in writing.*

When is payment required?

Full payment of the final balance is required within 14 days of the invoice date. Invoices will be issued approximately 12 weeks before the course date.

If payment is not received within 14 days, we cannot guarantee your position on the course.

What happens if I have to cancel?

In the event of cancellation by the student, our policy is that a full refund will be given, provided we receive *notification of cancellation in writing a minimum of 21 days prior to the course date.*

For cancellations withing 7 -21 days of the course date, a 50% refund will be provided.

<u>Or</u> rather than cancel, you may transfer to the next available course date. As No Bull courses are often booked out 6-12 months in advance, the next available course date may be the following year. Please note that there may be a course fee increase for the later course date.

What is the policy if I need to cancel 7 days (or less) before the course?

There is NO refund or rescheduling for cancellations received **less than seven days** prior to the course date.

There are NO refunds or rescheduling for any 'no show' on the day of the course.

If you are unable to make a course, you may however, transfer your booking to another person. This however, is *your* responsibility.

Updated as at April 2024